

Scrutiny Health & Social Care Sub- Committee Supplementary Agenda



7. Update from Healthwatch Croydon (Pages 3 - 4)

To receive an update from Healthwatch Croydon Co-optee, Gordon Kay, on the latest report from his organisation.

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LONDON BOROUGH OF CROYDON

REPORT:	Health & Social Care Scrutiny Sub-Committee
DATE	3 October 2023
REPORT TITLE:	Update from Healthwatch Croydon
PERSON LEADING AT SCRUTINY COMMITTEE MEETING:	Gordon Kay Co-optee Sub-Committee Member, Healthwatch Croydon
ORIGIN OF ITEM:	The Health & Social Care Sub-Committee's is regularly updated on latest reports from Healthwatch Croydon to inform its work programme.
BRIEF FOR THE COMMITTEE:	The Health & Social Care Sub-Committee is asked to note the update from Healthwatch Croydon.
PUBLIC/EXEMPT:	Public

1 Update from Healthwatch Croydon

- 1.1. The Health & Social Care Scrutiny Sub-Committee has been provided with recent reports published by Healthwatch Croydon. The reports cover the following topics: (1) Young People's Mental Health; (2) Mystery shop of Croydon's GP websites; (3) Views on Covid and Flu vaccinations from Pakistani and Bangladeshi communities; (4) Asylum seekers health and wellbeing survey; (5) Dementia Pathway Experiences in Croydon; (6) LAS Letter: Patient Insights: Key Priorities for London Ambulance Service in Croydon; (7) Croydon Health Services NHS Trust Enhances MyCare Online Patient Access Based on Patient Feedback.
- 1.2. The Health & Social Care Sub-Committee is asked to note the update from Healthwatch Croydon.

2 Links to Healthwatch Croydon Reports

- 2.1 [Young People's Mental Health](#)
- 2.2 [Mystery shop of Croydon's GP websites](#)

- 2.3** [Views on Covid and Flu vaccinations from Pakistani and Bangladeshi communities](#)
- 2.4** [Asylum seekers health and wellbeing survey](#)
- 2.5** [Dementia Pathway Experiences in Croydon](#)
- 2.6** [LAS Letter: Patient Insights: Key Priorities for London Ambulance Service in Croydon](#)
- 2.7** [New Report Release: Croydon Health Services NHS Trust Enhances MyCare Online Patient Access Based on Patient Feedback](#)